



**BENDIGO**  
UNIVERSITY OF THE THIRD AGE

## Media and Online Usage Questionnaire

### Purpose

Dear U3A Member

Digital technology is all-pervasive. Its use is reshaping all sectors of society and the ways individuals and groups interact in their communities. Change is rapid and on-going.

Some U3A Bendigo members' work and life experiences have equipped them to enjoy the benefits of digital technologies. Others seek the same enjoyment, but they are confused by the options; apprehensive about risks; have old equipment that no longer works; have acquired equipment but can't work it; or simply do not know where to start.

The Committee is committed to assisting members enjoy the benefits of new information and communication technologies. We have asked our recently formed Technology Advisory Group to prepare a questionnaire to find out what members want.

A copy of the questionnaire and a stamped-address envelope has been mailed to every member. We hope members will tell us what media and online activities they engage in and what technology related courses, activities and facilities they would like U3A to provide. We intend to use the returns to plan some of our 2016 courses and activities. We will use the information gathered to:

- plan activities, courses and facilities that will help members enjoy the benefits of the digital age;
- obtain feedback from members on the technology activities and facilities U3A offers;
- Identify additional activities or facilities U3A might offer in the future;
- identify members who are able and willing to share their technology skills and knowledge with other members.

We will develop a summary report and publish it in *The BUZZ*. The summary information will be used to support U3A Bendigo grant submissions.

Your personal details are not required. Your privacy is guaranteed.

We hope you will complete the *Media and Online Usage Questionnaire*. We look forward to receiving your response. The more we know about the technology needs of the members, the better we can provide tailored services for you.

Please return the completed questionnaire via post in the stamped-addressed envelope, or place it in the Questionnaire Box in the kitchen at St Mary's, by Friday 23<sup>rd</sup> October 2015.

Thank you,  
U3A Bendigo Committee of Management

## U3A Bendigo Media and Online Questionnaire

Please tick every statement that applies to you.  
If you require assistance to complete the questionnaire,  
please contact a committee member.

**Please return the completed questionnaire by post in the stamped-addressed envelope or place it in the Questionnaire Box in the Kitchen at St Mary's by Friday 23<sup>rd</sup> October 2015**

### Notes

Online activity means the use of the internet from computers, phones, table PCs etc. to send and receive emails, search for information, shop, do banking, purchase and download media files, etc..

Media files are digital copies of images, audio recordings, or video recordings. They can be stored on hard disks, USB drives, memory cards, etc. They can be played back by computers, smart TVs, media players, tablet PCs, smart phones etc.

Australian Copyright Law allows format shifting of sound recordings. Owners of Audio Tapes and CDs can legally make one copy of a work for private, domestic playback on another device.

### Section 1.

#### Media Usage

I occasionally play:

- 001  LP records
- 002  Audio Cassette tapes
- 003  Video Cassette tapes
- 004  Audio CDs
- 005  DVDs
- 006  Blu Ray discs
- 007  Audio Files
- 008  Video Files
- 009  \_\_\_\_\_

#### Audio file conversion

I have converted:

- 010  Tapes/LP tracks to media files
- 011  Audio CDs to media files
- 012  Media files to other formats
- 013  \_\_\_\_\_

#### Computer Usage

I use:

- 014  a desktop computer
- 015  a laptop/notebook computer
- 016  a tablet computer

- 017  I use a computer with assistance
- 018  I am a competent computer user
- 019  \_\_\_\_\_

#### Frequency of Use

I use a computer

- 020  Regularly
- 021  Infrequently
- 022  \_\_\_\_\_

#### Familiarity with Computer Systems

I use:

- 023  a Windows Computer
- 024  a Macintosh Computer
- 025  a Linux Computer
- 026  \_\_\_\_\_

#### U3A Bendigo Computer Groups

- 027  I have attended U3A Bendigo Computer courses
- 028  I have attended U3A Bendigo Computer User Group sessions
- 029  \_\_\_\_\_

#### Internet Usage

- 030  I browse the internet when searching for information
- 031  I use email
- 032  I pay bills and do banking online
- 033  I check manufacturers sites and product reviews when making purchasing decisions
- 034  I check the internet to compare prices prior to making purchases
- 035  I purchase items from online stores

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- 036  I use the internet to book accommodation/airline flights/tickets to events.
- 037  I use Facebook
- 038  I use Twitter
- 039  I use Skype
- 040  \_\_\_\_\_
- 041  I would like to access the internet but do not know how

### Mobile Phone Usage

- 042  I use a mobile phone
- 043  I send and receive text messages on my phone
- 044  \_\_\_\_\_

### Smart Phone Apps Usage

- 045  I send and receive emails on my phone
- 046  I listen to music files on my phone
- 047  I listen to radio stations on my phone
- 048  I take photos with my phone
- 049  I check the weather forecast on my phone
- 050  I check sports scores on my phone
- 051  I access street maps on my phone
- 052  \_\_\_\_\_
- 053  \_\_\_\_\_

### Digital Camera Usage

- 054  I use a digital camera
- 055  I print selected photos at home
- 056  I get photos printed at a store
- 057  I create flip albums from photos
- 058  I display photos on a TV
- 059  I display photos on a computer
- 060  I display photos in a Digital Photo Frame
- 061  I burn photos to CD/DVD
- 062  I make short videos/films
- 063  \_\_\_\_\_

### Image and Document Scanning

- 064  I have scanned photos and slides
- 065  I have scanned documents
- 066  \_\_\_\_\_

### Video and Computer Games Usage

- 067  I use a video game console
- 068  I play computer games or simulations
- 069  \_\_\_\_\_

### Ebook Usage and eBook Purchases

- 070  I have an ebook reader
- 071  I purchase ebooks
- 072  I borrow eBooks from a Library
- 073  \_\_\_\_\_

### Online Purchases and Subscriptions

- 074  I purchase music online
- 075  I purchase videos online
- 076  I subscribe to an online newspaper
- 077  I subscribe to an online magazine
- 078  \_\_\_\_\_

### Free Media Streaming Service Usage

- 079  I do not know what media streaming is
- 080  I use a computer to stream media
- 081  I use a smart phone/a tablet PC to stream media
- 082  I use a smart TV to stream media
- 083  I have accessed programs from *ABC iView* and/or *SBS OnDemand*
- 084  \_\_\_\_\_

### Video-on-Demand Subscriptions

- 085  I do not know what a Video-on-demand service is
- 086  I subscribe to an online Video-on-demand service
- 087  \_\_\_\_\_

### Online Security Concerns

- 088  I am aware of security issues and I feel that I am able to use the Internet safely
- 089  I am reluctant to go online because of security concerns

## U3A Bendigo Media and Online Questionnaire

- 090  My computer has been/is compromised by a virus contracted while online
- 091  I have been compromised financially when my online information was obtained by others
- 092  I have never been compromised by online activity
- 093  \_\_\_\_\_

### Section 2.

#### U3A Bendigo Technology Activities, Facilities and Future Directions

- 094  I visit the U3A Bendigo Website
- 095  I access *The BUZZ* online
- 096  I have corresponded with U3A Bendigo via email
- 097  I have accessed U3A Bendigo's WiFi network at St Mary's
- 098  I have attended activities where U3A Bendigo's Video Projector is used
- 099  I have used U3A Bendigo's Video Projector to present information or play media to groups
- 100  I have used my computer to prepare course material for and/or to present media to U3A Bendigo groups
- 101  I have used my computer to prepare documents for U3A Bendigo
- 102  \_\_\_\_\_
- 103  \_\_\_\_\_

I would like U3A Bendigo to offer activities where I could learn about:

#### Operating a:

- 104  Windows computer
- 105  Macintosh computer
- 106  Linux computer
- 107  \_\_\_\_\_
- 108  Backing up the data on my computer
- 109  Establishing an internet connection
- 110  Setting up a WiFi Modem
- 111  Online security measures
- 112  Browsing and searching internet sites
- 113  Sending and receiving emails and attachments

#### Using social media

- 114  Facebook
- 115  Twitter
- 116  Skype
- 117  \_\_\_\_\_
- 118  Operating a Smart Phone  
Model: \_\_\_\_\_
- 119  Operating a Tablet PC  
Model: \_\_\_\_\_
- 120  Operating an eBook Reader
- 121  Operating a Smart TV
- 122  Operating a Media Player
- 123  Operating a Portable Music Player
- 124  Converting Tapes and CDs to audio files and accessing the files
- 125  Editing and displaying digital photos
- 126  Converting photos and slides to digital images
- 127  Scanning documents
- 128  Downloading content from internet sites
- 129  Accessing media streaming services such as ABC iView and SBS On Demand
- 130  Accessing Podcasts
- 131  Subscribing to a Video-on-demand service
- 132  Networking computers and Media Equipment
- 133  Storing media files and accessing them from the home network
- 134  \_\_\_\_\_
- 135  \_\_\_\_\_

I would like U3A Bendigo to offer the following courses/activities/facilities:

- 136  \_\_\_\_\_
- 137  \_\_\_\_\_
- 138  \_\_\_\_\_

### Section 3.

#### Willingness to Assist

If you would like to join The Technology Advisory Group and share technology skills and knowledge with other members, please contact a committee member or email us at:

[techgroup@u3abendigo.com](mailto:techgroup@u3abendigo.com)